

TRAINING SUPPORT DVD - COURSE QUESTIONS

WASHROOM CLEANING

1. WHAT SHOULD YOU DO BEFORE HANDLING ANY CHEMICALS?

READ THE LABEL AND ADHERE TO HEALTH & SAFETY INSTRUCTIONS.

- 2. BEFORE STARTING TO CLEAN ANY AREA WITHIN THE WASHROOM, WHAT SHOULD YOU DO?
 - a) PUT SAFETY SIGNS IN PLACE
 - b) SWEEP THE FLOOR TO REMOVE DUST AND DEBRIS.
- 3. EXPLAIN THE PROCEDURE FOR CLEANING A TOILET.
 - a) FLUSH THE TOILET
 - b) FORCE WATER AROUND THE U-BEND WITH A TOILET BRUSH
 - c) DIRECT TOILET CLEANER UNDER RIM AND EVENLY AROUND THE BOWL
 - d) ALLOW UP TO 2 MINUTES BEFORE AGITATING CLEANER WITH TOILET BRUSH
 - e) FLUSH TOILET AND RINSE THE BRUSH
- 4. WHY SHOULD YOU USE A SEPARATE CLOTH FOR CLEANING THE TOILET AND THE REST OF THE WASHROOM?

TO AVOID CROSS CONTAMINATION.

- 5. WHAT SHOULD YOU DO BEFORE CLEANING THE HAND DRYER?
 TURN THE POWER OFF.
- 6. WHICH EVANS PRODUCT SHOULD BE USED TO CLEAN GLASS AND MIRRORS? CLEAR.
- 7. WHEN PREPARING TO MOP THE WASHROOM FLOOR, WHAT IS THE CORRECT METHOD OF MAKING UP THE SOLUTION?

ADD THE CHEMICAL TO WATER IN A BUCKET.

8. WHERE WOULD YOU START TO MOP THE FLOOR?

AT THE FURTHEST POINT AWAY FROM THE ENTRANCE.

- 9. WHAT SHOULD YOU DO WHEN THE ENTIRE WASHROOM AREA HAS BEEN CLEANED?
 - a) WIPE & CLEAN ALL EQUIPMENT
 - b) RINSE OUT MOP AND CLOTH IN CLEAN, WARM WATER AND ALLOW TO AIR DRY
 - c) LOCK CHEMICALS AND EQUIPMENT AWAY IN CLEANING CUPBOARD